

# CatalystCompass™ Alerts

Enable Your Adaptive Supply Chain with Real-time Alerts

All companies want their supply chains to run smoothly without costly mishaps, but exceptions and bottlenecks are bound to occur. If they are not quickly and properly addressed, productivity and throughput is hindered. Intelligent notification of and response to these events is critical to building and maintaining a competitive advantage.

## Proactively Address Potential Issues Before They Have an Impact

CatalystCompass™ Alerts proactively manages operational or system-related events across your supply chain by providing immediate notification by phone, fax, pager or e-mail. The alerts are event/exception driven and can be detected across multiple systems, enabling you to transform your supply chain into a real-time adaptive network that optimizes productivity and efficiency.

The system enables users to subscribe to any number of events by specifying the selection criteria and delivery format. Specifications can be broad or highly specific (e.g., keywords, state changes in data objects). Users can also indicate criteria that further filters when to send the alert (e.g., for item 'x' or not supplier 'y').

## Increase Warehouse and Yard Throughput and Streamline Workflow

Catalyst offers a wide range of alert bundles for your warehouse and yard operations that transform your supply chain into an adaptive network that meets customers' needs in real time:

- **Inbound Alerts** expedite backordered or high demand products through the warehouse to meet customer demands by notifying you of initial receipts and hot items, as well as over receipts.
- **Supplier Alerts** enhances collaboration with your supplier by notifying you when a vendor using the Supplier Link system sends an ASN or tries to process an order that does not exist on the system. Supplier Alerts also notifies the vendor when an inbound order has been created or changed or when processing has not been started for an order to be shipped.
- **Outbound Alerts** improve customer satisfaction by notifying you of allocated or downloaded orders and completed or short shipments so that you can proactively inform customers about the status and delivery date of their orders.
- **Inventory Alerts** ensure streamlined workflow by notifying you of any unique inventory status within the warehouse management system.
- **Inbound/Outbound Order and Shipment Management Alerts** enable you to quickly and proactively respond to early or late arrivals and plan workloads based on incoming arrival changes by notifying you when a shipment delivery window changes.

## Realize Profits Quickly

With CatalystCompass Alerts, you'll generate increased profits quickly:

- Ensure a high performance supply chain by enhancing speed, visibility, productivity and collaboration
- Improve supply chain relationships by providing visibility of events that impact suppliers, carriers, distribution, warehousing, and customers
- Improve customer service with faster and better information about product availability, orders and fulfillment status
- Minimize the time spent manually monitoring key events that require action or provide important information
- Manage product movement more effectively
- Increase productivity and efficiency
- Ensure proactive responses to critical issues before they become problematic
- Tune applications prior to performance issues being visible to system users

## We Make It Easy for You

CatalystCompass Alerts is easy to buy, implement and use.

### Easy to Buy:

- Attractive pricing
- Easily identifiable return on investment

### Easy to Install and Implement:

- Typical implementation of less than 30 days
- No complex integration
- Expert implementation support

### Easy to Use and Operate:

- Graphically-rich user interface

The alerts also notify you of ASN mismatches, no arrivals, outbound shipments that are ready for pickup, high priority check-ins and unexpected shipments.

- **Yard Management Alerts** improve throughput and delivery times by notifying you of trailers waiting to be unloaded or shipped to customers, available doors, or when unload time was exceeded or a move was not completed.
- **Carrier and Destination Alerts** expedite carrier processes and improves carrier performance by notifying the carrier when an appointment is created, a trailer unloaded or a shipment sent.

## Maximize Labor Performance and Increase Productivity

**Labor Management Alerts** improve labor performance by notifying you when remaining time to complete an activity will exceed the due date, when an order is past due or when the productivity percentage level for a specific task falls below a configured threshold.

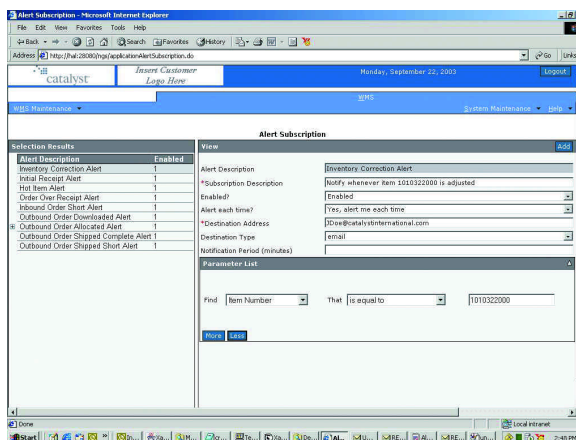
## Reduce Downtime and Its Costs

**System Alerts** prevent damage that could take hours to recover by monitoring system performance and utilization. These notifications save you thousands of dollars in lost revenue and extra operating costs by eliminating unscheduled and unnecessary downtime. The system notifies you when free database table space or file system disk space falls below a threshold value, or when the log file size exceeds a configured threshold.

Automatic escalation to Catalyst customer support ensures proactive response to critical issues.

## Create Your Own Alerts

For companies who need specialized notifications, Catalyst also offers services to develop specific alerts to support your operation.



Configuring an alert

## Contact Us Today

For more information on how CatalystCompass Alerts can enable your adaptive supply chain for increased productivity, efficiency and greater competitive advantage, contact Catalyst International at [www.catalystinternational.com](http://www.catalystinternational.com).